

Internal regulations– Keralouet Campsite

1. Conditions of admission and stay Access to and stay on the campsite are subject to the authorization of the manager or their representative. The manager is responsible for ensuring the proper maintenance, safety, and compliance with these regulations. Staying on the campsite implies full acceptance of the internal regulations and a commitment to abide by them. The campsite may under no circumstances be used as a permanent residence.

2. Police formalities Minors not accompanied by their parents or legal guardians are not admitted..

In accordance with Article R.611-35 of the French Code on the Entry and Residence of Foreigners, foreign clients must complete and sign an individual police registration form upon arrival (stating their surname, first names, date and place of birth, nationality, and usual address). Children under 15 years of age may be included on a parent's registration form.

3. Installation THEquipment must be installed only in the location indicated by the manager. Rubbish containers are provided at the campsite exit. Waste must be placed in closed bags. Recycling is mandatory: yellow bin (packaging), green bin (glass).It is strictly forbidden to leave waste outside of the containers.

4. Reception deskAApril/May/June/September: 9:00–12:30 and 14:00–18:30 // July/August: 8:00–12:30 and 14:00–19:30

The reception provides all practical information (campsite services, shops, activities, tourism). A system for collecting and processing complaints is available. The access barrier can only be opened to vehicles registered upon arrival.

5. DisplayThe house rules are posted at the entrance, reception, and restrooms. They are given to guests upon booking. Prices and services are displayed at reception in accordance with regulations.

6. ReservationsA reservation is effective after validation by the campsite and receipt of the deposit or, where applicable, full payment for the stay, implying acceptance of the general terms and conditions of sale and the regulations. The rental agreement is nominative: the surname, first name, and date of birth of the participants (including those under 18 years of age) must be provided. Minors must be accompanied by a parent or legal guardian.Group bookings (2 or more contracts) are subject to prior approval by the manager.. • Payments on site: bank checks not accepted, credit card payment from €10.

7. Arrivals and Departures

Locations : • Arrival: from 3:00 PM. Departure: no later than 9:45 AM (by appointment confirmed at least 72 hours in advance). • An inventory is carried out upon arrival by the tenant and upon departure by the campsite. Any missing items or malfunctions must be reported on the same day. • The accommodation must be returned clean, tidy, and complete, in accordance with the return instructions provided by the campsite. An end-of-stay cleaning option can be purchased depending on the type of accommodation and the applicable rate. This option does not exempt guests from tidying the accommodation, emptying the bins, and removing personal belongings. • If the cleaning option is not purchased, and the cleanliness observed upon departure requires additional cleaning, a cleaning fee will be charged.€50 for an additional cleaning or €90 for a major cleaningDepending on the condition of the property and the extent of cleaning required. • Any damage, as well as any missing items or equipment, will be charged separately. The security deposit does not constitute a limit of liability.Accommodation capacity: defined by the type of accommodation, all ages included.

Bare spaces : • Arrival: from 2:00 PM. Departure: before 12:00 PM. • Maximum 6 people, all ages. The site must be left clean and empty.

Note :Any arrival planned after the reception office closes must be reported to the campsite in advance. Late arrivals are only accepted with the campsite's prior agreement and no later than 9:30 pm. • In case of early departure, the stay must be completed the day before. For guests intending to leave before the reception office opens, the deposit will be refunded or released within 24 hours, subject to a check-out inspection carried out by our staff. • For any delay not reported in writing, the rental/pitch will become available from 8:00 am the day after the arrival date indicated on the booking contract. After this time, and in the absence of written notification, the booking will be cancelled and the deposit will be retained by the campsite management. Full payment for services remains due.Any delay beyond the agreed departure time will incur a charge of €20 per 30-minute increment. Beyond a one-hour delay, an additional night's stay may be charged.Any request for an extension of stay must be submittedat least 48 hours before the scheduled departure dateand will be confirmed subject to availability.

8. Noise and tranquility and the spirit of campingThe Keralouet campsite is aFamily-run campsite, quiet and on a human scalechosen in particular for its peaceful environment and tranquility. • The campsite does not offerNo organized or noisy entertainmentThere is no playground or multi-sports area. Quiet must be maintained throughout the day, and silence is requested between 11:00 PM and 7:00 AM. Sound equipment must be adjusted so as not to disturb the neighbors. Each guest agrees to respect this calm and friendly atmosphere for the duration of their stay.

9. Animals All pets must be declared at the time of booking. Their accommodation is subject to prior approval from management and payment of the applicable daily rate.. Pets are allowed only with prior agreement and under strict conditions (1 per reservation). • Category 1 and 2 dogs, also known as guard, defense, or security dogs, and dogs weighing over 12 kg are not permitted. • Animals must be kept on a leash, vaccinated, and never left alone. Daily walks must take place outside the campsite. Owners must pick up after their pets. • Access to bedding, benches, and cushions is prohibited. - Visitors' pets are not allowed.

10. Visitors/Guests Visitors, within the limits of **Maximum 4 people**, must present themselves at reception before entering the campsite and pay the applicable entry fee. • Management reserves the right to refuse access to visitors depending on the number of holidaymakers already present at the campsite. Repeated or regular visits may be subject to a charge according to the applicable rates. **Access to the swimming pool is strictly prohibited for visitors. Visitors' pets are not allowed on the campsite premises. Visitors' vehicles must be parked outside the campsite.**

11. Traffic and parking • Speed limit within the campsite • Traffic permitted only from 7:00 am to 11:00 pm and reserved for campers • Parking prohibited on pitches except in designated spaces • **One vehicle per parking space included; any additional vehicles must be approved by management.**

12. Electric and plug-in hybrid vehicles Charging any electric or plug-in hybrid motor vehicle is strictly prohibited on the electrical outlets of pitches, rental accommodations and terraces. This ban applies in particular to cars, commercial vehicles, vans, motorhomes, motorcycles, scooters and other motorized two-wheelers, as well as motorized recreational vehicles. Electric bikes are not affected by this ban. Charging of electric or plug-in hybrid motor vehicles must be carried out on the dedicated facilities of the campsite, according to the conditions and rates in force. Any unauthorized connection will result in an immediate disconnection request. Failure to comply with this prohibition may result in a formal notice from management and, if necessary, termination of the stay. In the event of damage, the client may be held liable and may be required to pay for repairs.

13. Portable or mobile air conditioners The installation and use of mobile or portable air conditioners is strictly prohibited throughout the campsite, both in rental accommodations and in customers' personal facilities (tents, caravans, motorhomes, vans and other equipment installed on the pitches). This prohibition applies regardless of the device's power supply method, for reasons of safety, energy consumption and noise pollution. Any device used in violation of this provision must be immediately stopped at the request of management.

14. Cleanliness and hygiene • Wastewater must be emptied into the designated facilities. Washing is prohibited except in the designated containers. • Laundry may only be hung to dry in its designated area or on the communal drying rack. • Plants must be respected. Planting, cutting, or nailing into trees is prohibited.

15. Security • Fire: Open fires are prohibited. Notify management in case of fire. Fire extinguishers and a first aid kit are available. • Theft: Campers are responsible for their own belongings. Management accepts no responsibility for theft except for items left at reception.

16. Games, leisure and swimming pool • Violent or noisy games are prohibited. **Balloons are prohibited throughout the campsite** Children must remain under parental supervision. The small play area (slide) is reserved for children under 8 years old, under parental responsibility. • **Pool** Reserved for campers registered on the contract - Children under 10 years old must be accompanied - Swim diapers are mandatory for younger children - Footbath and shower are mandatory - The pool is unsupervised and its use is at the users' own risk. Children remain under the supervision and responsibility of their parents or guardians. - Swimsuits are mandatory; short swim shorts are permitted. Long shorts are prohibited. - Opening hours: from the end of May to September, 10:00–12:30 and 14:00–19:00 (subject to change due to weather conditions, technical requirements, or applicable regulations).

17. Bicycle and accessory rental • The equipment is provided in good working order. The renter is responsible for it for the entire rental period and agrees to use it carefully, respecting safety regulations and the Highway Code. • Any damage, breakage, loss, or theft of the bicycle or accessories entrusted to the renter will be charged to the customer according to the cost of repair or replacement of the equipment concerned. Any incident, accident, loss, or theft must be reported immediately to Camping de Keralouet and, when the situation requires, reported to the appropriate authorities. • A security deposit may be requested upon delivery of the equipment and will be refunded after its return and inspection.

18. Dead Garage The campsite does not offer a garage.

19. Violations of the regulations In case of non-compliance with the regulations: • Oral or written warning from the manager • In case of serious or repeated breach, termination of the contract is possible • In case of criminal offence, the police will be called.