

Internal Rules – Camping de Keralouet

1. Conditions of admission and stay Access to and stay at the campsite are subject to approval by the manager or their representative. The manager is responsible for ensuring the proper maintenance, safety and compliance with these rules. Staying at the campsite implies full acceptance of these rules and a commitment to comply with them. The campsite may under no circumstances be used as a permanent residence.

2. Police formalities

- **Minors not accompanied by their parents or legal guardians are not admitted.**
- In accordance with Article R.611-35 of the Code on the Entry and Residence of Foreigners, foreign guests must complete and sign an individual police registration form upon arrival, stating their surname, first names, date and place of birth, nationality and usual address. Children under 15 may be included on a parent's form.

3. Installation

- Equipment must be installed only in the location indicated by the manager.
- Waste containers are provided at the campsite exit. Waste must be placed in closed bags. Recycling is mandatory: yellow bin (packaging), green bin (glass). **It is strictly forbidden to leave waste outside the containers.**

4. Reception April/May/June/September: 9:00–12:30 and 14:00–18:30 // July/August: 8:00–12:30 and 14:00–19:30

The reception provides all practical information (campsite services, shops, activities, tourism). A system for handling complaints is available. The access barrier can only be opened for vehicles registered upon arrival.

5. Display The Internal Rules are displayed at the entrance, reception and sanitary facilities. They are provided to guests upon booking. Prices and services are displayed at reception in accordance with current regulations.

6. Reservations

- A booking is confirmed after approval by the campsite and receipt of the deposit or, where applicable, full payment for the stay, implying acceptance of the General Terms and Conditions of Sale and the Internal Rules. The booking is personal: the full name and date of birth of all guests (including minors) must be provided. Minors must be accompanied by a parent or legal guardian.
- **Group bookings (2 or more contracts) are subject to prior approval by the manager.**
- Payments on site: bank cheques are not accepted; credit card payments from €10.

7. Arrivals and Departures

Rental accommodation : Arrival : from 3:00 p.m - Departure : no later than 9:45 a.m. (by appointment confirmed at least 72 hours in advance).

• A condition check is carried out by the guest upon arrival and by the campsite upon departure. Any missing items or malfunctions must be reported on the same day. • The accommodation must be left clean, tidy and complete, in accordance with the departure instructions provided by the campsite. An end-of-stay cleaning option may be purchased depending on the type of accommodation and the applicable rate. This option does not exempt guests from tidying the accommodation, emptying the bins and removing personal belongings. • If the cleaning option is not purchased and additional cleaning is required upon departure, a fee will be charged: **€50 for additional cleaning or €90 for extensive cleaning, depending on the condition of the accommodation.** • Any damage, missing items or equipment will be charged separately. The security deposit does not limit the guest's liability. **Accommodation capacity** : according to the type of accommodation, all ages included.

Bare pitches :

- Arrival : from 2:00 p.m. Departure: before 12:00 p.m.
- Maximum 6 people, all ages included. The pitch must be left clean and empty.
- Any arrival after reception closing time must be reported to the campsite in advance. Late arrivals are accepted only with prior agreement and no later than 9:30 p.m.
- In the event of early departure, departure formalities must be completed the day before. For guests leaving before reception opens, the deposit will be returned or released within 24 hours, subject to the departure inspection carried out by the campsite.
- In the event of any delay not reported in writing, the rental accommodation/pitch will become available from 8:00 a.m. on the day following the arrival date stated on the booking contract. After this time, and without written notification, the booking will be cancelled and the deposit retained by the campsite. Full payment for the stay remains due.
- **Any departure after the agreed time will be charged €20 per 30-minute period started. Beyond one hour, an additional night may be charged.** Any request to extend a stay must be made **at least 48 hours before the scheduled departure date** and will be confirmed subject to availability.

8. Noise, peace and campsite atmosphere The Camping de Keralouet is a **small, family-friendly and peaceful campsite**, chosen especially for its peaceful surroundings and tranquillity.

- The campsite offers **no organised or noisy entertainment**, and has no playground or multi-sports area.
- Quiet must be respected throughout the day, with silence required between 11:00 p.m. and 7:00 a.m.
- Sound devices must be kept at a level that does not disturb other guests.
- Each guest agrees to respect this peaceful and friendly atmosphere throughout their stay.

9. Pets

- **Pets are allowed only with prior approval and under strict conditions (1 per booking).**
- Category 1 and 2 dogs, guard, defence or security dogs, and dogs weighing over 12 kg are not allowed.
- Pets must be kept on a lead, vaccinated and never left alone.
- Pets are not allowed on beds, benches or cushions.
- Pets must be walked outside the campsite. Owners must pick up after them.
- **Visitors' pets are not allowed.**

10. Visitors

- **A maximum of 4 visitors per booking must report to reception and pay the visitor fee.**
- The manager may refuse access depending on the number of guests already on site.
- Visitors are not allowed to use the swimming pool, and visitors' pets are not allowed.
- Visitors' vehicles are not allowed on the campsite.

11. Traffic and parking

- Speed is limited within the campsite
- Vehicle traffic is permitted only from 7:00 a.m. to 11:00 p.m. and is reserved for campsite guests
- Vehicles must be parked only in the designated area on the pitch
- **One vehicle per pitch is included; any additional vehicle must be approved by management.**

12. Electric Vehicles Charging electric vehicles on pitches or in rental accommodation is prohibited.

13. Cleanliness and hygiene

- Wastewater must be emptied into the designated facilities. Washing is prohibited outside the designated basins.
- Laundry may only be hung out on the pitch or in the communal drying area.
- Plants must be respected. It is forbidden to plant, cut or nail anything into trees.

14. Security

- Fire : Open fires are prohibited. Notify management in case of fire. Fire extinguishers and first aid kits are available.
- Theft : Guests are responsible for their own equipment. Management accepts no responsibility for theft, except for items deposited at reception.

15. Games, leisure and swimming pool

- Violent or noisy games are prohibited. **Ball games are prohibited throughout the campsite.** Children must remain under parental supervision. The small play area (slide) is reserved for children under 8 years old, under parental responsibility.

- **Swimming pool** : Reserved for guests registered on the booking – Children under 10 must be accompanied – Swim nappies are compulsory for young children – Footbath and shower compulsory – Swimwear compulsory.

Opening hours: from the end of May to September, 10:00–12:30 and 14:00–19:00 (subject to change due to weather conditions, technical requirements or current regulations).

16. Bicycle and accessory rental

- Equipment must be returned in good working order. The renter is responsible for it throughout the rental period and agrees to use it carefully, in accordance with safety rules and the Highway Code.
- Any damage, breakage, loss or theft of bicycles or accessories will be charged according to the cost of repair or replacement. Any incident, accident, loss or theft must be reported immediately to Camping de Keralouet and, where necessary, to the relevant authorities.
- A deposit may be required when the equipment is collected and will be refunded after its return and inspection.

17. Unoccupied caravan storage The campsite does not offer storage for unoccupied caravans.

18. Breaches of the rules In the event of non-compliance with these rules : • Oral or written warning from the manager.

- In the event of a serious or repeated breach, the contract may be terminated.
- In the event of a criminal offence, the police will be called.