

1. Admission and residence conditions To be allowed to enter, settle or stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with. Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them. No-one may take up residence on the campsite.

2. Police formalities **Minors not accompanied by their parents will not be admitted.** In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the manager is required to have foreign customers complete and sign an individual police form on arrival. This must include the following information: 1. surname and first names; 2. date and place of birth; 3. nationality; 4. Usual place of residence. Children under the age of 15 may appear on the form of one of their parents.

3. Installation The outdoor accommodation and related equipment must be installed on the site indicated in accordance with the instructions given by the manager or his representative. Private rubbish containers, reserved for Keralouet campers, are available at the campsite exit. Household waste must be placed in a closed bin bag before being disposed of. Selective sorting must be respected, with a yellow column for all packaging and a green column for glass. **It is strictly forbidden to put rubbish outside the containers.**

4. Reception office Open from 9.00am to 12.30pm & from 2.00pm to 6.30pm out of season (April, May, June and September) and from 8.00am to 12.30pm and from 2.00pm to 7.30pm in July and August. At the reception desk, you'll find all the information you need about the campsite's services, supplies, activities/leisures, the tourist attractions of the surrounding area and other useful addresses. A system for collecting and handling complaints is available to customers. Campsite managers are on hand to help you. **Vehicles without badges are not allowed to open the campsite access gate.**

5. Display These rules and regulations are displayed at the entrance to the campsite, at the reception desk and in the toilet block. They are sent to each customer by e-mail when a reservation is made. For classified campsites, the classification category and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to customers under the conditions laid down by order of the Minister for Consumer Affairs and can be consulted at reception.

6. Booking contract The booking becomes effective on receipt of the deposit, which implies acceptance of the general terms and conditions of sale and the house rules. The booking form becomes the rental contract. At the time of booking, the surname and first name of all participants must be given, as well as the date of birth of those under 18. All bookings are on a personal basis and cannot be transferred. Minors must be accompanied by their parents or legal guardians. The Keralouet campsite is a small, friendly family campsite that wishes to preserve the peace and quiet of its occupants. The manager therefore favours reservations for a single pitch or accommodation per rental contract. **All group bookings (2 or more booking forms) must be approved by the manager, who is the only person authorised to approve or reject bookings.**

7. Modalités d'arrivée et de départ En location Customers intending to leave before the reception desk opens must close their booking the day before. The deposit will be returned to you by post within 8 days. The deposit does not constitute a limit of liability. In the event of any delay not notified in writing, the rental/pitch will become available at 8.00 a.m. the following day after the arrival date stated on the booking contract. After this time, and in the absence of a written message, the booking will be cancelled and the deposit will be retained by the campsite management. Full payment for services is still due. If a key is returned after 9.45 am or a pitch is returned after 12.00 pm, an additional night will be charged. Any request to extend your stay must be made at least 48 hours before the planned departure date and will be validated according to availability.

Rented accommodation : Capacity is determined by the type of accommodation rented, all ages combined. Arrivals are from 3.00 p.m. and departures no later than 9.45 a.m., by appointment validated at least 72 hours before the end of the stay and according to the time slots still available. You must carry out an inventory on arrival and inform us on the same day of any malfunctions or missing items. When you check out, the accommodation must be returned complete, clean and tidy, as found on your arrival, with the bins emptied and appliances cleaned. Any damage, broken or missing items will be invoiced. On the day of your arrival, you must inform us of any damage, broken or missing items. No comments will be taken into consideration after this deadline. A Hoover is available at reception. Bed linen, towels and household linen must be provided, as must consumables.

Camping pitches : The maximum capacity is 6 people of all ages. Arrivals are from 2.00 pm and departures before 12 noon. Pitches must be left clean, with all personal items removed. Consumables are your responsibility.

8. Noise and silence Guests are asked to avoid any noise or discussion that might disturb their neighbours. Sound equipment should be adjusted accordingly. Doors and trunks must be closed as discreetly as possible. The manager ensures the peace and quiet of his customers by setting times when there must be complete silence. **From 11.00 pm to 7.00 am, we strongly recommend that you do not make any noise ! Camping de Keralouet is a small, friendly family campsite, with no activities or entertainment to ensure the peace and quiet of its guests.**

9. Animals admitted subject to conditions and in limited numbers Pets are only allowed on the campsite if approved by the management at the time of booking (**1 per booking**). Dogs (**except category 1 and 2, guard or defence dogs, which are not authorised, and depending on their size**) and other animals must never be left free or unsupervised. They must be up to date with their vaccinations and have a health record. They must not be left alone on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them. Pets are not allowed on the benches, bedding or cushions in order to protect the equipment and hygiene of the accommodation. **Daily walks must be made outside, with bags of faeces in the pocket for the respect of all, small or large errands. In the event of an accident, excrement must be collected. Visitors' pets are not permitted on the campsite.**

10. Visitors No one from outside the campsite may enter the site without the authorisation of the management. Visitors must therefore go to the reception desk to register and pay the access fee. Visitors may be admitted to the campsite under the responsibility of the campers receiving them. Customers may receive one or more visitors at the reception desk. The number of visitors on pitches or in accommodation is limited to a maximum of 4, but the manager reserves the right to refuse access to visitors, depending on the property rented and the number of holidaymakers already present. **The services and facilities of the campsites are accessible to visitors, with the exception of access to the swimming pool (all ages).** However, use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk. **Visitors' cars are not allowed on the campsite. Visitors' pets are not permitted on the campsite.**

11. Vehicle traffic and parking Inside the campsite, vehicles must drive at a limited speed. You must respect the direction of traffic, with entrances and exits clearly differentiated, as shown on the map. Traffic is permitted from 7.00 a.m. to 11.00 p.m. Only vehicles belonging to campers staying on the campsite may circulate on the campsite. Parking is strictly prohibited on pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent new arrivals from settling in. **The packages provide for one vehicle per pitch.** Additional vehicles may be accepted subject to conditions, to be confirmed with the manager. Options available at extra cost : motorbikes, trailers, etc. **The Keralouet campsite does not have an outdoor car park other than a few spaces reserved exclusively for day visitors.**

12. Electric vehicles and recharging For technical reasons, it is strictly forbidden to recharge electric vehicles from accommodation or bare pitches. The Keralouet campsite has 2 dedicated sockets for this purpose. You must go through the reception desk to access them.

13. Behaviour and appearance of facilities Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities. It is forbidden to dispose of waste water on the ground or in the gutters. Customers must empty waste water into the facilities provided for this purpose. Household waste, rubbish of any kind and paper must be disposed of in the rubbish bins. Washing is strictly forbidden outside the bins provided for this purpose. Linen may be hung out to dry in the communal dryer, or on your own pitch with your own equipment. The campsite offers the hire of drying racks subject to availability. Vegetation, trees or any other facilities on the campsite must not be used for this purpose. Plantations and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches or make plantations. It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground. Any damage to vegetation, fences, grounds or campsite facilities will be charged to the person responsible. The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

14. Safety

a) Fire : Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in dangerous conditions. In the event of fire, notify the management immediately. Fire extinguishers may be used if necessary. A first aid kit is available at the reception desk.

b) Theft : The management is responsible for items left at the office and has a general obligation to monitor the campsite, but cannot be held responsible for any theft caused within the campsite grounds. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

15. Jeux - loisirs No violent or disruptive games may be organised near the facilities. Non-soft balls, such as footballs or any other hard ball or game, are prohibited. The facilities made available to campers may not be used for boisterous games. Children must always be supervised by their parents. **It is strictly forbidden to play in the toilet block or with water.** All the equipment loaned to make your stay a pleasant experience must be respected and returned complete and undamaged.

The small play area is reserved for children under the age of 8. Conditions of use are specified at the entrance to the small park.

Access to the campsite swimming pool is strictly reserved for the persons named on the rental contract (visitors of all ages are not permitted). Children under the age of 10 must be accompanied by a responsible parent. Young children must wear a special swimming pool/water nappy. Children must pass through the foot bath and shower. Swimwear must be worn by both men and women. The pool rules are displayed at the entrance to the pool area, in the accommodation, at the reception desk and in the toilet block. **The swimming pool safety gate must never be opened to children; only those in charge may give them access.** The swimming pool is open from the end of May from 10am to 12.30pm and from 2pm to 7pm.

You can borrow board games, books, novels, magazines and outdoor games from the campsite reception.

16. Dead garage The Keralouet campsite does not have a suitable place to offer a 'dead garage'. No unoccupied equipment may be left on the site.

17. Infringement of the internal rules In the event of a resident disrupting the stay of other users or failing to comply with the provisions of these house rules, the manager or his representative may, orally or in writing, if he deems it necessary, give the resident formal notice to cease the disturbance. In the event of a serious or repeated breach of the internal rules, and after the manager has served formal notice to comply, the contract may be terminated. In the event of a criminal offence, the manager may call in the police.

INTERNAL RULES - Camping de Keralouet